

Start Here for Help

Serving Northeast Florida, ElderSource's mission is to empower individuals to age with independence and dignity by providing leadership, direction, advocacy and support for a comprehensive coordinated continuum of care.

Specially trained staff in our Elder Helpline are available to listen to your concerns and provide you with information for a variety of senior related resources, including publicly funded and private pay services.

Additionally, Medicaid Benefits Counselors are available to assist in screening consumers for Medicaid, food stamps, and other long-term care options.

You can reach our helpful staff at the Elder Helpline by calling 904-391-6699 or by calling toll free 1-888-242-4464. You may also search for elder care resources on our website at www.myeldersource.org. Our Information and Referral Services are available Monday through Friday, 8:00 a.m. to 5:00 p.m., Eastern. Messages may be left after hours and calls will be returned the next business day.



ElderSource
is your designated
Aging Resource Center for
Baker, Clay, Duval, Flagler, Nassau,
St. Johns and Volusia Counties

(904) 391-6699
1-888-242-4464
TTY (904) 391-6697

4160 Woodcock Drive
Jacksonville, Florida 32207

www.myeldersource.org



Funded in part by the Florida Department of Elder Affairs



Helping You Make Informed Decisions

Mission Statement



Florida's Aging Resource Centers are committed to helping persons age 60 and above and those who care about them understand and navigate the complex web of available services, agencies and other options. Our goal is to help you find the information, resources and services you need to make informed decisions.

About Us

Florida's eleven Aging Resource Centers help persons age 60 and above and their loved ones find agencies and individuals who can provide assistance on a variety of issues – from housing and home care to meals, transportation and other vital areas of concern. We will help you find answers to the many questions you have as you or someone you love face the challenges of growing older. And let's face it: life gets a bit more complicated as we get older, so it's good to know where to turn for help.

At Florida's Aging Resource Centers, our primary job is to listen. We listen to your questions and concerns, and provide a list of resources – including names, addresses, telephone numbers and websites - where you will find the information you need to make sound decisions. It's that simple. You call, we respond. We're on your side and we're here to help. Give us a call or visit us online.

Florida's Aging Resource Centers are staffed by trusted, compassionate and professional people who will help find real answers to life's questions.

Growing older has its rewards. One of the finest is your Aging Resource Center.



I didn't know who to call after my husband passed away. My daughter suggested I contact the local Aging Resource Center, and I'm glad I did. They were so helpful, and they put me in touch with the right people. ”