



Who We Are

ElderSource was designated by the State in 1976 as the Area Agency on Aging for Northeast Florida covering Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties. Although a private, not for profit, independent agency, we belong to a nation wide network of over 650 Area Agencies on Aging. In 2007 we were designated as the Aging Resource Center for this region.

Governed by a Volunteer Board of Directors and advised by a Volunteer Advisory Council, the activities of the Agency are funded by federal, state and local grants as well as private donations and endowments.

As an area agency on aging, *ElderSource* is charged with the responsibility of identifying the needs of elders and caregivers in the area, develop plans to meet those needs, fund the services to help meet those needs and ensure the quality of those services.

As the Aging Resource Center, we serve as the focal point to which elders, their caregivers and the general public can turn for information, referral, assistance and answers related to aging issues. Our Elder Helpline has specially trained staff ready to help.

What We Do

We provide \$23.6 million in grants to underwrite a range of services for the elderly and their families and caregivers in our seven county service area through a network of local service agencies.

The services we offer through these contracts include, but are not limited to, emergency energy assistance, congregate and home delivered meals, recreation, education, shopping assistance, case management, health support, home repair and modification, adult day care, homemaker, personal care, legal assistance and transportation as well as support, training, counseling and respite for caregivers including grandparents raising grandchildren.

We provide oversight of the program and services through fiscal, administrative and programmatic monitoring and offer the agencies training, technical assistance and support. Any person age 60 or older is eligible for services. Certain programs have other requirements for eligibility such as dementia, frailty or income.

Mission

To empower individuals to age with independence and dignity by providing leadership direction, advocacy, and support for a comprehensive coordinated continuum of care.

We also administer the Serving Health Insurance Needs of Elders (SHINE) program, which offers free health insurance counseling, information and assistance from trained volunteers and a Health and Wellness Program, a multi-dimensional initiative that highlights a combination of health education, elder abuse prevention, disease prevention and screening, nutrition programs and medication management for elders.

In addition, through a donation from Crowley Maritime, the agency was able to provide our contracted service providers with kits to assess the needs of clients who could benefit from devices that will assist them with eating. We also manage a fund from which such devices could be purchased for clients who cannot afford to purchase them otherwise, allowing them to eat with dignity and maintain their nutritional health status.

Through a grant from the Community Foundation in Jacksonville, we have opened a resource center to serve as a repository of aging related materials that would be available to elders, their caregivers, professionals working in the field and service providers. Materials include books, videos, audiotapes and games about and for the elderly. There is also a computer with internet access and printing capability for individuals to do research.

Who We Serve

There are approximately 398,294 residents age 60 or older residing in our seven county service area. There are approximately 210,300 residents over the age of 70 and 84,040 over the age of 80.

Of the 398,294 residents age 60 or older residing in our planning and service area, 74,816 (18.8%) are minorities.

There are approximately 40,768 reported cases of Alzheimer's disease in seniors age 65 or older residing in our PSA.

In 2007, we served over 14,485 elders through our funded programs. Among the many services we offer, these elders and caregivers received over 46,900 hours of adult day care, over 450,800 congregate meals, over 493,500 home delivered meals, over 198,000 transportation trips, over 218,484 hours of personal care services, over 67,000 hours of homemaker services, over 125,000 hours of respite, over 140,000 hours of recreation.

Approximately 87,837 seniors age 65 or older residing in our planning and service area live alone.

Approximately 56,180 seniors age 60 or older (14.8%) residing in our planning and service have two or more disabilities, of which 23,223 have self-care limitations.



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The Elder Helpline telephone number is 904-391-6699 or toll free at 888-242-4464
For Hearing Impaired, the TTY line is (904)391-6697

www.myeldersource.com

Sponsored by the Florida Department of Elder Affairs