

## **ElderSource Advisory Council Meeting**

Thursday June 18, 2020

12:30 PM

ElderSource Zoom Room

Jacksonville, Florida

**Call-In Number: 1-929 436-2866**

**Meeting ID #: 842-548-1583**

### **AGENDA**

- |   |                               |
|---|-------------------------------|
| <b>1. Call to Order</b>   | Pamela Sanders, Chair         |
| <b>2. Signatures – In-kind Match &amp; Travel Vouchers</b>                                      | Pamela Sanders, Chair         |
| <b>3. Roll Call – Sherry Holmes, Administrative Assistant</b>                                   | Sherry Holmes, Admin. Asst.   |
| <b>4. Approval of Council Minutes (Meeting April 16, 2020)</b>                                  | Pamela Sanders, Chair         |
| <b>5. COVID 19 Update</b><br>Area Plan<br>Disaster Preparation<br>START Training                | Nancy Tufts, VP Programs/Plan |
| <b>6. Operations and Legislation Update</b>   | Linda Levin, CEO              |
| <b>7. County Reports</b><br>Volusia<br>St. Johns<br>Nassau<br>Flagler<br>Duval<br>Clay<br>Baker |                               |
| <b>8. Old Business</b>  |                               |
| <b>9. New Business</b>  |                               |
| <b>10. Date of Next Meeting – August 20, 2020 at 12:30 PM</b>                                   |                               |
| <b>11. Adjourn</b>  | Pamela Sanders, Chair         |

Inclusion Statement: ElderSource values all people – including but not limited to all nationalities, socio-economic backgrounds, abilities, races, genders, religious perspectives, sexual orientations and gender identities – in everything we do. We welcome the unique insights and perspectives of all persons in our quest to fulfill our mission.

Mission: To empower individuals to age with independence and dignity by providing leadership, direction, advocacy, and support for a comprehensive coordinated continuum of care.

**Advisory Council Meeting  
10688 Old St Augustine Rd  
Thursday April 16, 2020  
12:30 PM**

**Present**

Pamela Sanders, Chair– Baker  
Patricia McDonald - Baker  
Janet Joiner – Clay  
Steve Taylor – Clay  
Earnest Berrian – Duval  
Ingrid Montgomery – Duval  
Barbara Solomon – Flagler  
Bernie Fitzgerald – Flagler  
Bernadette Ricks – Nassau  
Frances Chew – Volusia  
Hortense Geter – Volusia  
Ashley Jennings – Volusia

**Absent**

Leslee Dike - Baker  
Diane Eckert – Clay  
Cheryl Jefferson - Duval  
Curlene Wims – Duval  
Caryn Prather – Flagler  
Janice Ancrum – Nassau  
Albert Abbatiello – St. Johns  
Jerry Thompson – St. Johns

**Staff and Guests**

Nancy Tufts, VP of Planning and Programs  
Sherry Holmes, Administrative Assistant

**Meeting Called To Order**

Pamela Sanders called the meeting to order at 12:32 PM.

**Roll Call**

Sherry Holmes, Administrative Assistant, called the roll. A quorum was present.

**Approval of Minutes**

The minutes from the February 20, 2020 meeting were unanimously accepted by the Advisory Council members.

**COVID 19 Update**

Nancy Tufts, VP of Planning and Programs informed the group that our role changes when we are in a disaster such as COVID19. We are responsible for assisting all seniors. Our programs and our reach expands. Nancy noted those changes for the Agency:

- Our building is closed at our physical location.

- Staff is remotely working from their homes.
- Services are still being provided.
- ElderSource participated in a few food distributions to different communities.
- We received funding from First Coast Relief Funds to provide relief for services to Baker, Clay, Duval, Nassau and St. Johns (Funding was \$50,000 and an additional amount from Jim Moran) This funding will go to immediate food needs, income replacement, rental assistance, and critical needs for seniors. Funds can be accessed through our Helpline.
- We have applied for funding to assist seniors in Flagler and Volusia counties.
- ElderSource received \$3000 from Wells Fargo.
- Senior Centers that served meals have been closed and also their Adult Day Care Centers.
- Providers have changed their protocol in providing services.
- ElderSource stands in a relationship between the providers, the State and the Emergency Operation Center to help providers get the resources needed to continue providing services.
- Providers have set up drive-thru sites for seniors to pick up meals, set up meal deliveries and partnerships with local food pantries, and restaurants.
- Every County has a different plan in place and it changes daily.
- ElderSource is working with the State to add to the contracts of the providers: telephone reassurance and shopping assistance. Both services can be done over the phone ensuring that individuals have contact with the agencies.
- ElderSource is assisting providers with contacting individuals on the Wait List. Staff is checking in to see if they are in need of services.
- Secretary Prudom of the Department of Elder Affairs (DOEA) has formed a partnership between the Aging network and restaurants. There is funding coming through from Federal to provide meals. This will increase the number of seniors that providers serve. By partnering with the restaurants this will expand the reach to provide meals.
- Each Friday providers share updates: what they are doing in the county, concerns, and needs. We share that with DOEA.
- DOEA has been very flexible over the past few weeks in allowing us to provide services virtually so that we can continue to ensure people are getting the help they need.

Nancy opened the floor to questions from the group. Those questions were in reference to who and how to contact agencies relating to:

- Meals on wheels
- Our toll free number
- Shopping assistance
- Age for seniors to qualify for services

Nancy informed the group that the ElderSource Helpline is the focal point for reference. People can be referred to the Helpline where representatives will take information and if there are immediate needs they can assist with that.

## County Reports

### *Baker*

Pamela Sanders

- There are 15 cases of the Corona Virus in Baker County and 12 are at the local nursing home.
- One person working at the nursing home died.

### *Clay*

Steve Taylor

- The Green Cove Springs Food Pantry has a system where you can get a voucher from one of the local churches to receive food from the Clay County Food Bank.
- Steve noted that he has received several phone calls about the ElderSource Helpline number not being available. Comments to him were: people could not get through and were being requested to leave a message. Sherry will send out the Helpline supervisor's email address for any issues being experienced with the Helpline.

### *Duval*

Ingrid Montgomery

- The City of Jacksonville Senior Services is providing a daily allocation of food: milk, oranges, one meal for today and two frozen meals. Pick up is Monday-Tuesday 10 AM-12 PM . The location for the distribution is at the Lane Wiley Senior Center located at 6710 Wiley Avenue.

### *Flagler*

Bernie Fitzgerald

- Senior Helpers have been busy. We have used some of our staff to help with groceries.
- When receiving calls needing help, ElderSource's phone number is given to those individuals.

### *Nassau*

Bernadette Ricks

- Bernadette had nothing to report at this time.

### *St. Johns*

No representation.

### *Volusia*

Frances Chew

- Frances handed out N4A letters sent from Linda Levin, to send to the communities' local Congressman and Representatives. Frances created a form letter, a senior's wish list, indicating things that they lack and want. She will bring this list to the next Advisory Council meeting for members to view.
- Sams, Save-a Lot, Publix and Walmart have designated hours for seniors to shop, preventing exposure to the community.

**Old Business**

None

**New Business**

None

**Meeting Adjourned at 1:02 PM**

**Minutes prepared by Sherry Holmes, Administrative Assistant**

**These minutes were adopted by vote of this Advisory Council on \_\_\_\_\_.**

**(Date)**

**Secretary: \_\_\_\_\_**

**Albert Abbatiello**